



## 1 What is TD Complete?

TD Complete delivers a convenient end-to-end credit application, processing and settlement platform seamlessly connecting you with multiple participating providers, helping approve more customers, increase your sales and gain efficiency.

## 2 Is there a cost for me to integrate with this technology?

**NO COST** to **ENROLL** and **NO MONTHLY FEES** to use the platform, see plan sheet for cost of programs by plan.

## 3 What are my choices for a Secondary Lender and Lease to Own?

You can choose either Genesis Credit or Great American Finance Company as a secondary and Acceptance Now is the Lease to Own lender. To see all the lenders & details please go to [www.TDComplete.com](http://www.TDComplete.com)

## 4 What if I want to only use TD and the Lease to own or just TD and one of the Secondary financing companies?

You are not required to use all 3 but TD does require you to be approved by one additional lender in order to be approved by TD and have access to the program. Having both a primary and a secondary or lease to own is the best way to maximize approvals.

## 5 I have some questions about the program prior to enrolling, who can I contact?

You can go to the following link and submit a request for an email or phone call back from one of our specialists. [www.TDComplete.com/contact](http://www.TDComplete.com/contact)

## 6 Where would I go to get more information and enroll?

You can simply go to [www.TDComplete.com](http://www.TDComplete.com)

## 7 Once we submit our enrollment application and want to check on the status who do I contact?

You can call TD Merchant Services at 800-538-3638, Most enrollment applications are reviewed and approved within 7-10 business days.

## 8 Do you require any additional documents at the time of enrollment?

TD requires you to upload a copy of a voided check for ACH funding and one official business document for verification.

## 9 Is this only for the large Furniture companies or restrictions to apply?

No, this is for any type of furniture retailers – RCS Policy states minimum annual overall sales of \$2,000,000 and must be in business for +3 years. Other lenders also have requirements which can be found on [www.TDComplete.com](http://www.TDComplete.com)

## 10 How does the Quarterly rebate work?

Dealers will receive a Quarterly Rebate from TD on net credit sales during each calendar quarter. Rebates will be credited on you daily settlement within 45 days after the end of the quarter. Only net sales from TD will go towards your volume rebate.

1. > \$250K: 25bps rebate
2. >\$500K: 50bps rebate
3. >\$1MM: 75bps rebate

